

Exhibit A

WE VALUE YOUR INPUT!
 The Lake in the Hills Parks & Recreation Department values your input regarding current and future programs.

RATE US USING THE CHOICES BELOW!

Program Title _____
Season _____



	GREAT	4	AVERAGE	3	2	POOR	1
Was the program fun and enjoyable?	5	4	3	2	1		
Was the program educational?	5	4	3	2	1		
Were new skills/techniques developed?	5	4	3	2	1		
Was your instructor knowledgeable, fun, & enthusiastic?	5	4	3	2	1		
Would you recommend this instructor/program to others?	5	4	3	2	1		
Did the program meet your expectations?	5	4	3	2	1		
Were you able to find the program location?	5	4	3	2	1		
Did the facility meet the programs needs?	5	4	3	2	1		
Was the facility well cleaned and maintained?	5	4	3	2	1		
Upon registering, was the staff friendly, helpful, & courteous?	5	4	3	2	1		
Overall, were you satisfied with this program offering?	5	4	3	2	1		

Comments _____

How did you find out about this program?

____ Recreation Brochure ____ Newspaper ____ Friend ____ Other _____

By what means of payment would you prefer?

____ Cash ____ Check ____ Credit Card ____ Debit Card ____ Other _____

How do you prefer to register?

____ By Mail ____ In Person ____ On Line ____ Drop Box ____ Other _____

Name _____ Phone _____

Email _____



Thank you!

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Was your instructor knowledgeable, fun, & enthusiastic?	5	4	3	2	1		
Would you recommend this instructor/program to others?	5	4	3	2	1		
Did the program meet your expectations?	5	4	3	2	1		
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Name _____ Phone _____

Email _____



Thank you!

Exhibit B

Winter/Spring Classes Offered vs. Cancelled

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>
Classes Offered	47	176	184	221	248	354	302	304	396
Classes Conducted	27	112	75	95	122	154	220	212	240
Classes Cancelled	20	74	33	126	126	200	82	92	156
Cancellation %	42%	42%	17%	57%	50%	56%	27%	30%	39%

Summer Classes Offered vs. Cancelled

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>	<u>2006</u>
Classes Offered	69	140	159	150	280	267	276	265	264
Classes Conducted	46	95	138	138	246	216	223	213	211
Classes Cancelled	23	45	21	12	34	51	53	52	53
Cancellation %	33%	32%	13%	8%	12%	19%	19%	19%	20%

Fall Classes Offered vs. Cancelled

	<u>1998</u>	<u>1999</u>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>	<u>2005</u>
Classes Offered	99	106	184	178	253	284	261	320
Classes Conducted	47	76	133	159	208	211	220	233
Classes Cancelled	20	30	51	19	45	73	41	87
Cancellation %	20%	28%	30%	10%	17%	25%	16%	27%

Exhibit C

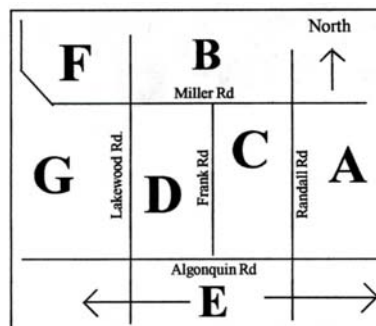
Survey Results

DEMOGRAPHICS

A. Please refer to the map and identify the area which includes your neighborhood. Then, circle the corresponding number. (**Circle one**)

A	B	C	D	E	F	G	H (Non-resident)
9%	5%	9%	5%	7%	21%	23%	18%
11	7	12	7	9	25	28	22 = 121 respondents

448 total surveys distributed – 27% returned



B. You are: (**Circle One**) 11 - Male 94 - Female

C. Including yourself, write the number of people per age group who reside in your home. (**Insert the actual number per age category,**) e.g., 1 15 to 18, 2 50-59)

<u>123</u> Newborn to 4	<u>75</u> 5 to 10
<u>14</u> 11 to 14	<u>2</u> 15 to 18
<u>20</u> 19 to 29	<u>210</u> 30 to 49
<u>1</u> 50 to 59	<u>3</u> 60 & Older

E. In the past year, on average, how frequently did you and your family use the facilities listed below?

	NEVER	RARELY (1-3 times/yr)	OCCASIONAL 1-3 times/month	FREQUENT 1-3 times/week
1. Neighborhood Parks & Recreation (small 1 acre park site)	14.5 %	14.5%	32.8%	31.3%
2. Athletic Fields (soccer, basketball, volleyball) (larger parks that would have parking available)	45.8%	19.8%	17.6%	10.7%
3. Village Hall Classrooms/rental facilities	29.8%	13.0%	16.0%	38.2%
4. Indian Trail Beach/Butch Hagele Beach	66.4%	16.0%	9.2%	0.8%
5. Off-Site Recreation Programs (Focus Martial Arts, Jazzercise, Handmade on Main)	73.3%	9.2%	5.3%	5.3%
6. Biking or walking trails	29.8%	27.5%	22.9%	14.5%
7. Skate Parks	75.5%	12.2%	3.8%	0.8%
8. Labahn-Hain House	70.2%	16.8%	6.1%	1.5%
9. School Facilities (for specific recreation programs)	56.5%	19.8%	12.2%	6.9%

F. When is the best time for your household to participate in recreation programs and services, based on the ages of your family members? (**Check one time, school year and summer for each age group in your home**)

	DAYTIME (8AM-5PM)	EVENINGS (5PM-10PM)	WEEKENDS (Sat/Sun)
Pre-school children			
School year:	52 (56%)	23 (25%)	18 (19%)
Summer:	56(65%)	16 (18%)	14 (16%)
	DAYTIME	EVENINGS	WEEKENDS

	(8AM-5PM)	(5PM-10PM)	(Sat/Sun)
Elementary Children			
School year:	14 (20%)	34 (49%)	21 (31%)
Summer:	32 (53%)	13(22%)	15 (25%)
Middle School Children			
School year:	1 (5%)	11 (58%)	7 (37%)
Summer:	6 (34%)	7 (38%)	5 (28%)
High School Children			
School year:	0	3 (50%)	3 (50%)
Summer:	0	3 (50%)	3 (50%)
Adults			
School year:	23 (26%)	38 (42%)	29 (32%)
Summer:	20 (27%)	30 (41%)	23 (31%)

G. Examine each of the statements below and circle the response which most closely identifies your opinion. **(Circle one rating for each statement)**

	Strongly Disagree	Disagree	No Opinion	Agree	Strongly Agree
1. Office and Professional staff is courteous and helpful?	0.8%	0.0%	7.6%	38.9%	49.6%
2. I have visited the beach,	7.6%	0.8%	48.9%	11.5%	6.1%
a. The beach staff was courteous and helpful?	4.6%	0.0%	45.0%	9.9%	1.5%
3. My child(ren) were involved in summer Day Camp?	7.6%	2.3%	60.3%	1.5%	0.0%
a. At day camp, staff was courteous and helpful	3.8%	0.0%	51.9%	15%	0.0%
4. I have or family members have taken a class?	3.1%	0.8%	12.2%	23.7%	31.3%
a. Program instructor was knowledgeable?	3.1%	0.8%	9.2%	14.5%	61.1%

FUTURE PROGRAMS AND ACTIVITIES

The following list contains programs and activities that are currently provided or may be developed in the future. Please examine the list and indicate your family's interest. **(Check any age group in your household)**

	Interested	Not Interested
1. ½ day- Preschool (ages 0-5)	55.5%	32.8%
2. Before/after school care (age 6-10)	21.8%	58.1%
3. Social activities for junior/middle school youth (ages 11-14)	23.8%	50.8%
4. Special events/trips for junior/middle school youth (ages 11-14)	22.1%	52.5%
5. Summer Sports camps (ages 7-10)	39.0%	38.2%
6. Athletic/team sports (e.g., basketball, soccer, softball)	61.4%	26.0%
7. Individual sports/fitness (e.g., exercise, yoga, running events)	63.0%	27.6%
8. Outdoor recreation (e.g., nature programs, canoeing)	60.0%	26.4%
9. Community –wide special events (e.g., Oktoberfest, Boat Parade)	81.7%	10.3%
10. Adult workshops (e.g., finance, parenting, self improvements)	48.4%	33.3%
11. Adult social events (e.g., card parties, informal socializing)	34.7%	46.8%
12. Adult trips (e.g., athletic events, dinner shows)	33.9%	47.8%

Please provide any comments or suggestions on how the Parks & Recreation Department can provide better service in the future.

Optional Information:

Name _____ Phone _____
Address _____ City/State/Zip _____
Email _____

Your comments are important to the growth of the Parks & Recreation Department. Please return your completed form to:

- Your program instructor
- Parks & Recreation Department office at the Village Hall
- Fax to 847-960-7465
- Mail to 600 Harvest Gate, Lake in the Hills, IL 60156
- Drop Box at Village Hall

Thank you for your time.

Village of Lake In the Hills Parks & Recreation Department

Exhibit D

Plan for the Future

<u>Staff</u>	<u>Programs/Event</u>	<u>Facilities</u>	<u>Information Systems</u>
Immediate Needs			
Recreation Supervisor	Sr/ Monthly programs Adult Leagues Co-ed F-Ball Triathlon Preschool programs 2xs/week Concerts in neighborhood parks Increase Preschool programs Family Special Events ie: Oktoberfest	Partners w/ other facilities – Nat. Fitness Sunset Park Grant Appl.	Online Registration
Intermediate Needs			
	Adult Leagues - Bball Soccer/k-ball Community Wide Special Event Senior/Weekly programs Preschool programs all week	Credit Card – at V.H. Adult program expansion Youth programs @ parks Sunset Park Expansion	Photo Beach Tags Bark Park Photo ID Tags
Long Term Needs			
Full-time Secretary	Community-Wide Survey	Begin discussion w/school to build facilities	Credit Card use @ Beach
Marketing Coordinator	Adult s-ball expansion	Sunset Park completed	Complete brochure online